

This Page Is Inserted by IFW Operations
and is not a part of the Official Record

BEST AVAILABLE IMAGES

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images may include (but are not limited to):

- BLACK BORDERS
- TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

IMAGES ARE BEST AVAILABLE COPY.

**As rescanning documents *will not* correct images,
please do not report the images to the
Image Problem Mailbox.**

THE UNIVERSITY OF CHICAGO

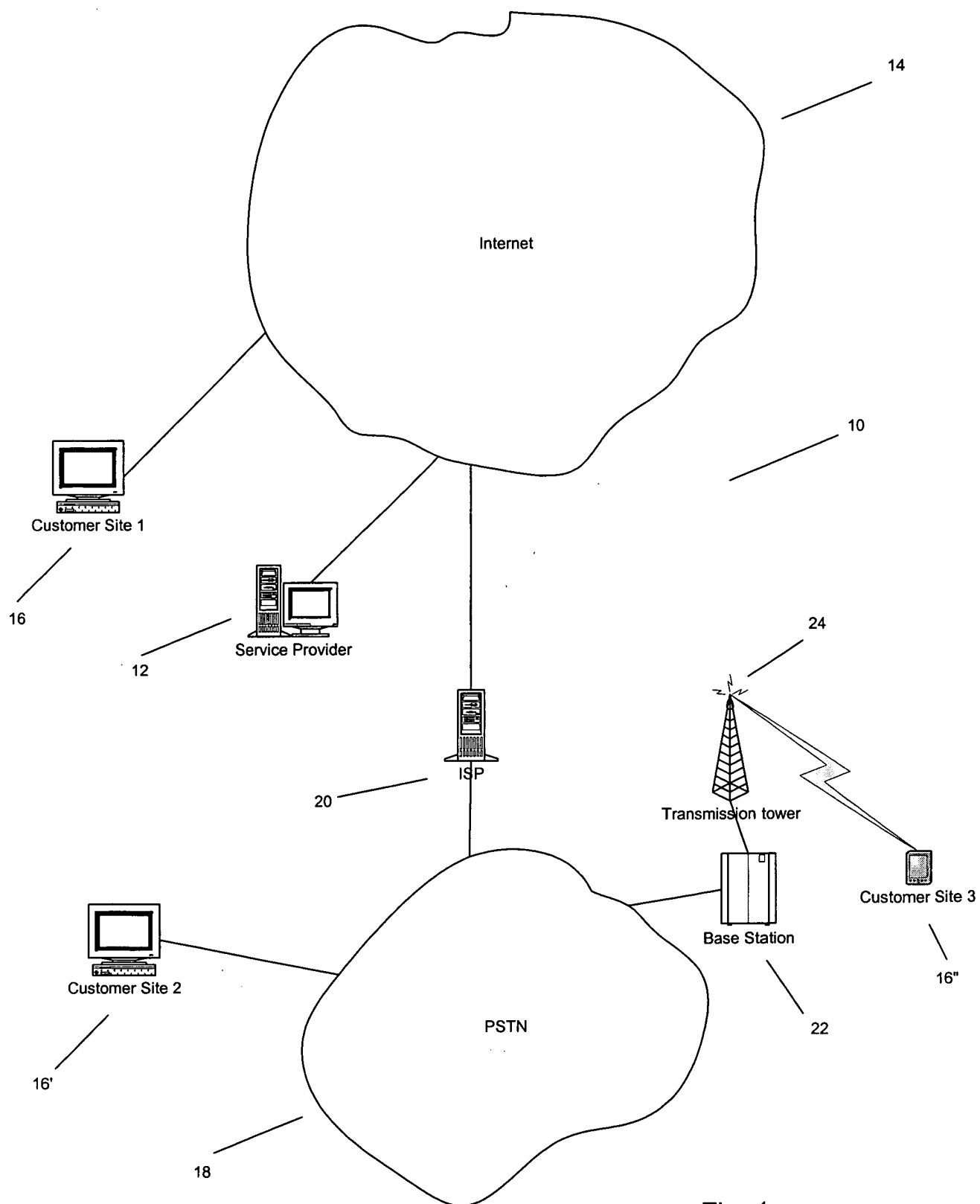


Fig. 1

FIG. 2

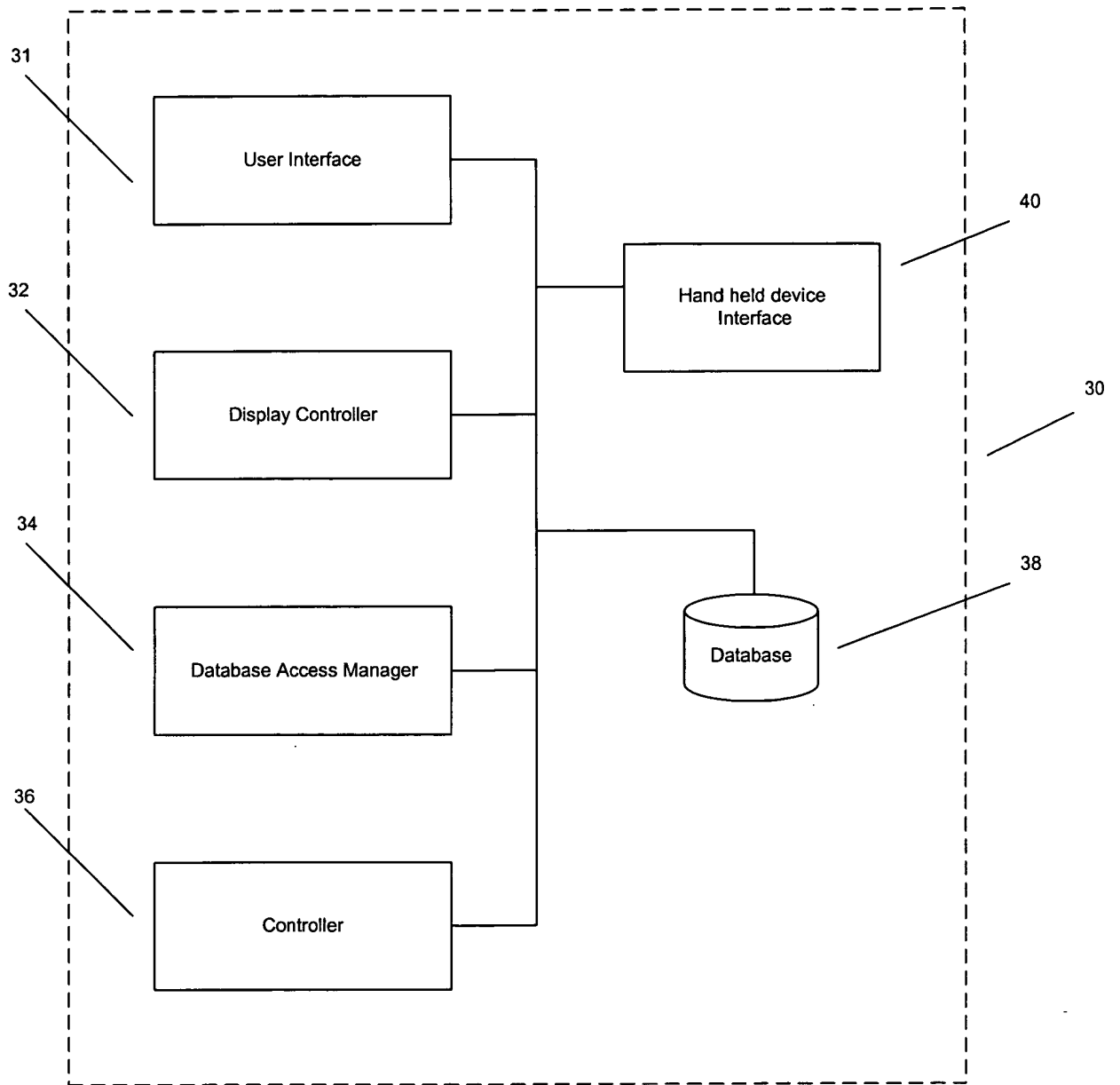


Fig. 2

FIG. 3

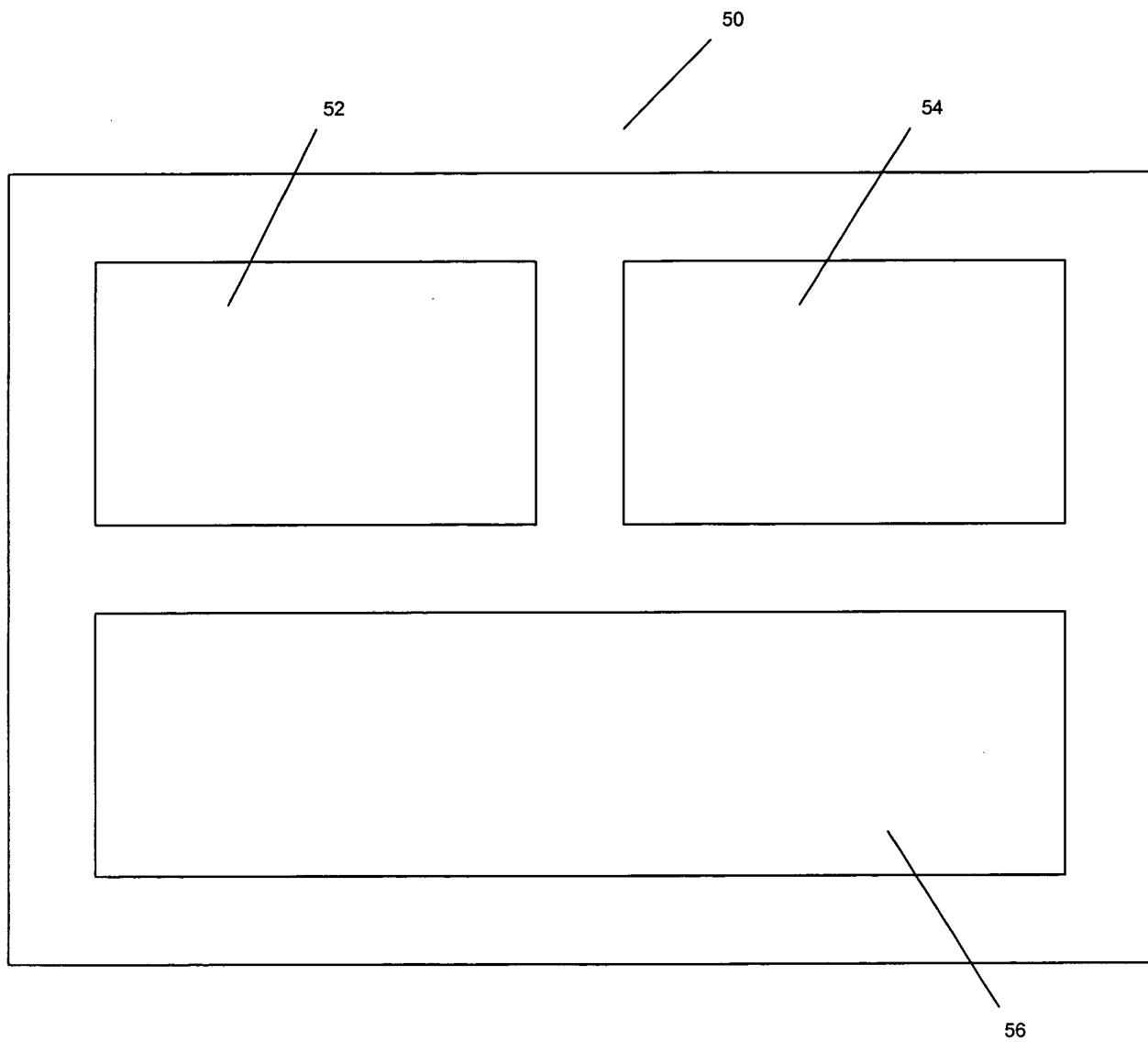


Fig. 3

Virtual Tech 2.0

Media Window...

Nokia 6161
Dual Band

View
Print
Refresh
Close

Response Box...

Things to do

- Check phone's signal strength
- Call tech support to check authentic
- Check phone's programming (via Ed
- Check Rapid for esn mismatch
- Get customers location
- Check Rapid for restrictions

Selection Box...

- ☐ Credit Card recording (on outbound calls)
- ☐ Customer is not available recording (on inbound calls)
- ☐ Voice mail is not available recording (calls to voice mail)
- ☒ Fast Busy recording (on inbound calls)
- ☒ Fast Busy recording (on outbound calls)
- ☒ Select if customer is ROAMING
- ☒ Outbound calls are routing to Cingular Wireless
- ☒ Select if customer is LOCAL
- ☒ Not an Authorized User recording (on outbound calls)
- ☒ Select if customer has a DUAL BAND phone
- ☒ Not a working number recording (on inbound & outbound calls)
- ☐ Select if customer has a WAP phone

Fig. 4

Best Available Copy

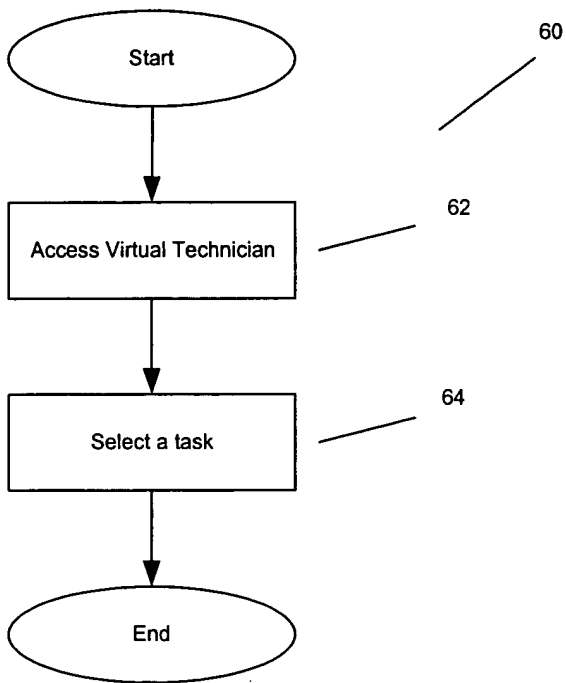


Fig. 5

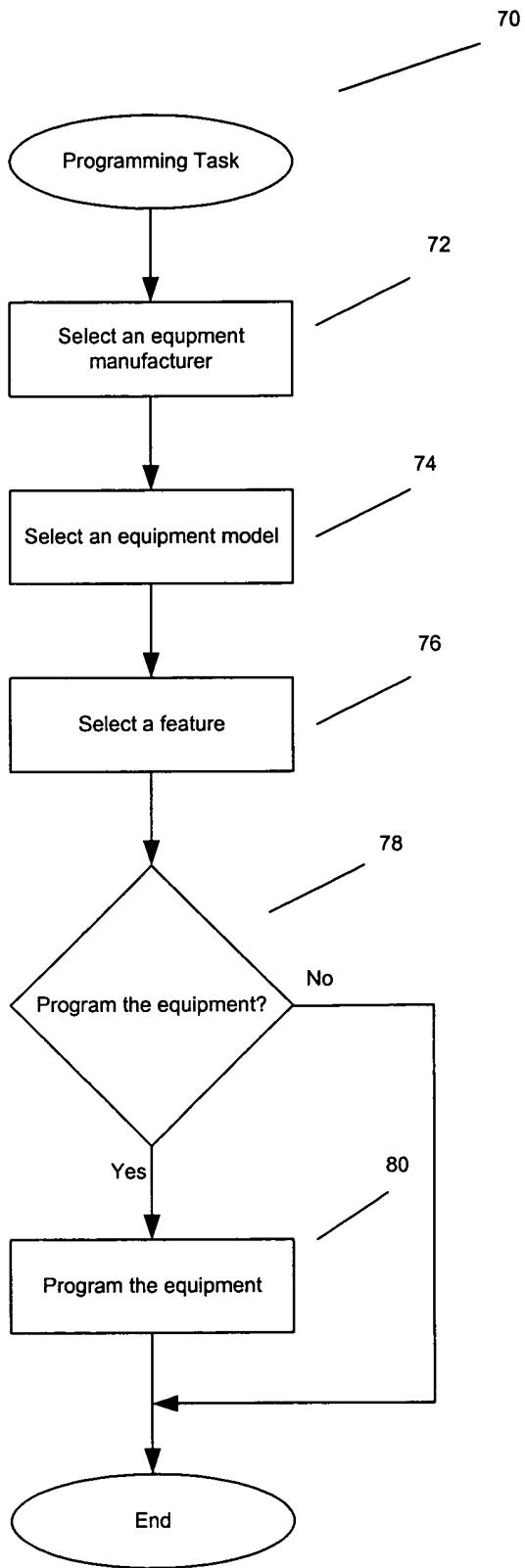


Fig. 6

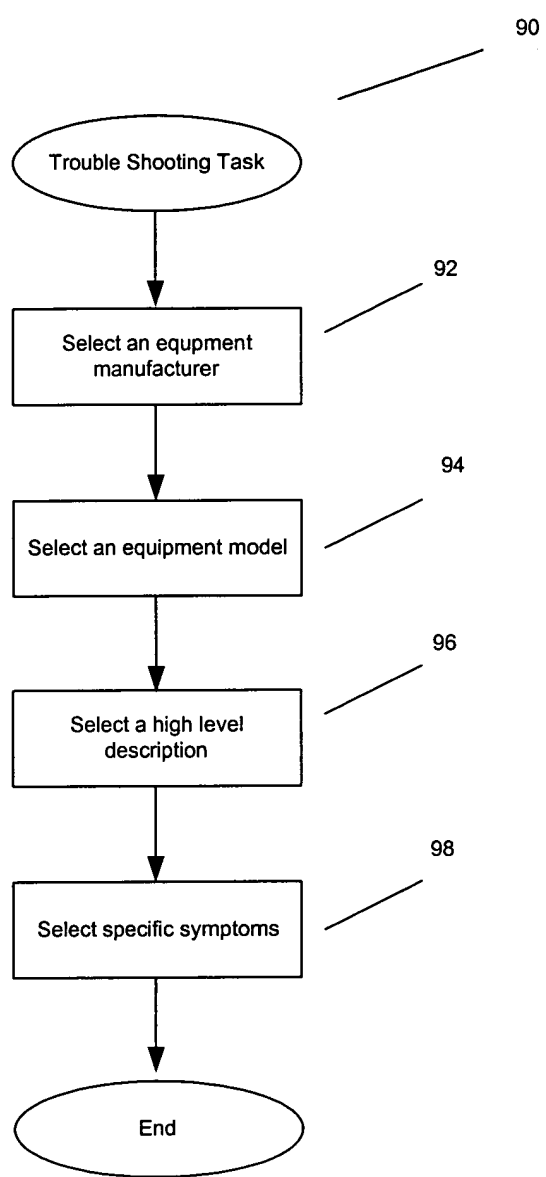


Fig. 7

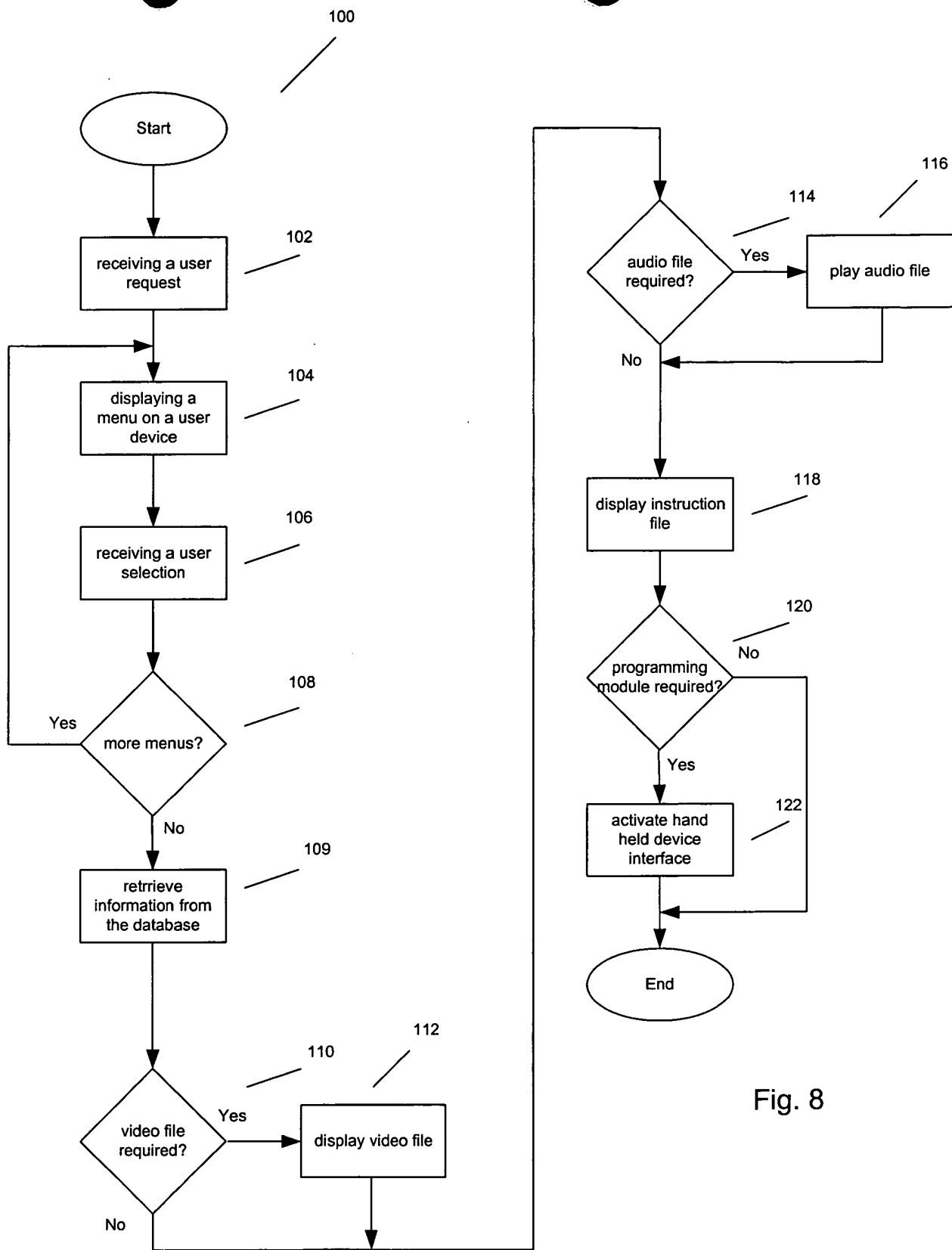


Fig. 8